

## Advisory Notice / Field Safety Notice

**FRI EstheticBase 4.5/GH1/A15 (REF# 46-2251) - Lot# B210003056**

Date: **2021-09-xx**

Dear Dental Professional,

We regret to inform you that due to a manufacturing issue the above-mentioned product may not work as expected.

This advisory / field safety notice is intended to give you advice on how to act in case you received an EstheticBase D4.5/GH1/A15, REF 46-2251 from affected lot B210003056.

We depend on your cooperation to solve this issue.

Please read this notice carefully, take immediate action and send back the filled answer letter attached within one week after receipt of this Field Safety Notice(FSN).

### Details on affected devices

Product Name	UDI-DI	REF#	Lot# / Case#
EstheticBase D4.5/GH1/A15	07392532230790	46-2251	B210003056

#### Product Description

Friident EstheticBase abutments are available in angulations of 0° (straight) or 15° (angulated) to the implant axis. The abutments are manufactured from titanium grade 2 and titanium alloy (Ti6Al4V grade 5). Above the implant connection, the abutment is provided with an anatomically shaped preparation line with the respective gingival height (GH1, GH2, GH3 or GH5 mm). The EstheticBase abutment is delivered together with a respective retaining screw to tighten the abutment on the implant. All EstheticBase abutments and screws are delivered non-sterile.

**Friident EstheticBase, angulated, D 4.5, GH 1, A 15**



#### Primary Clinical Purpose

The Friident EstheticBase abutments are intended to support screw-retained or cementable crowns and bridges on dental implants.

**Reason for Field Safety Notice (FSN) / Advisory Notice****Description of the product problem**

The Friadent Esthetic Base D4.5, GH1 abutment (LOT: B210003056) was supplied with an incorrect retaining screw. According to initial investigations, the screw supplied is a screw having a thread M1.4 instead of the correct screw with thread M1.6 for Xive implants D3.4 to D5.5. The M1.4 screw can only be used for Xive D3.0 implants. Using this wrongly delivered screw can lead to the abutment not being properly fixed on the implant or could become loose over time.

**Hazard giving rise to this Notice**

No injuries or harm to clinicians and/or patients has been attributed to this issue at this time. If not identifying the wrong screw during handling or installation of the abutment in the patient's mouth there will be a risk of loosening the abutment under functional load as the thread of the retaining screw does not engage correctly in the thread of the implant. By replacing the wrongly delivered retaining screw with the correct screw the abutment can be fixed as intended.

**Advise on action to be taken by the user**

- Unused or still unopened products should be returned to your local sales organization  
Please send these products to  
[contact data to be added by Sales Organization]
- If the product has been further processed or already been used in a prosthetic restoration that has been inserted in the patient's mouth, the wrong retaining screw (M1.4) of the EstheticBase abutment must be exchanged for the correct retaining screw (M1.6).
- If, as a dental laboratory, you have already forwarded the abutment / dental work to your dentist, please inform your dentist about this case to implement the relevant action as mentioned above. Please see also section "Transmission of Notice".
- To keep your effort as low as possible you will receive in parallel to this Field Safety Notice (FSN) / Advisory Notice a replacement product (Friadent EstheticBase abutment incl. correct retaining screw) by separate delivery.
- Already individualized abutments do not need to be replaced. It is sufficient to just exchange the retaining screw.

**Transmission of Notice:**

This notice needs to be passed on all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred. (As appropriate)

Please transfer this notice to other organizations on which this action has an impact. (As appropriate)

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Please report all device-related incidents to the manufacturer, distributor or local representative, and the national Competent Authority if appropriate, as this provides important feedback.

**Contact data in case of questions:**

Norbert Bergner  
Medical Device Safety Officer (MPA EU)  
Sirona Dental Systems  
Fabrikstr. 31  
D-64625 Bensheim  
GERMANY  
Phone: +49 6251 16 3775  
E-mail: [implants-safetyofficer@dentsplysirona.com](mailto:implants-safetyofficer@dentsplysirona.com)

We sincerely regret the inconvenience this issue may cause for you and your patients.



# **Answer Letter to Advisory Notice / Field Safety Notice**

**FRI EstheticBase 4.5/GH1/A15 (REF# 46-2251) - Lot# B210003056**

**Customer / User:**

**or Practice Stamp**

Customer ID:

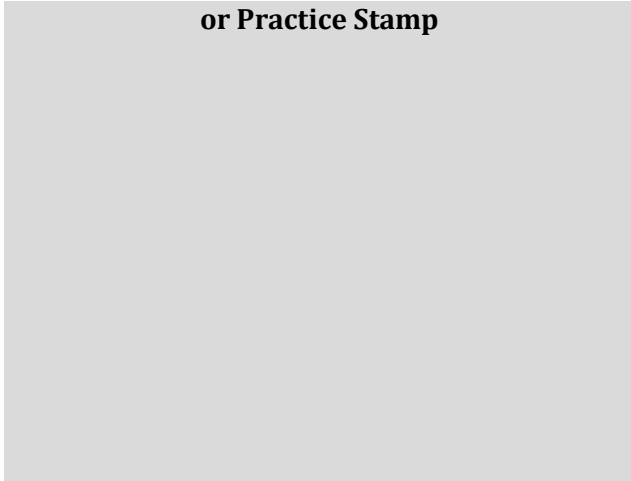
Name:

Street:

Address

Phone:

Email:



**We hereby confirm that we have received the Advisory Notice / Field Safety Notice (FSN) for above mentioned product lot and that we will follow the instruction given by this document. In addition, we will transfer this information to our organization or to any organization where the potentially affected product(s) have been transferred.**

Date: .....

Signature: .....

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**This is the response to above mentioned Advisory Notice / Field Safety Notice (FSN).**

Please send the completed and signed response (page 4 of this document) to our local country organization by email or fax to:

[Name of local country organization]

[Address]

[Phone: XXXXXXXX]

[Fax: XXXXXXXX]

[Email: XXXX@dentsplysirona.com]

